



## Affinity Membership Program Frequently Asked Questions

- 1. Are the contributions paid by TD Bank or are they deducted from the participating members accounts'?**

Contributions are paid by TD Bank and will have no effect on the balances of participating members.

- 2. What are you referring to when you say that 10% of households need to participate in order to earn a donation?**

A household is different than an individual. If a family of 4 living at the same address all link accounts to benefit a non profit Affinity member this is considered to be 1 household. Think of a household as an address.

- 3. I have multiple accounts with TD Bank. Can I split my accounts to benefit multiple non profit Affinity members?**

No. Individuals with multiple accounts would need to choose the single non profit that is most important to them.

- 4. I'm concerned about privacy and the security of my personal information. What specific information will be shared with the non profit about my account?**

None of your personal information will be shared. We do not release any Customer information. The only data the non profit receives is the total number of households that are participating and what the contribution would be based on the total balances.

- 5. Will there be a notation on my statements indicating that my balances are being tracked to benefit my non profit of choice?**

No. Your account statements will not be effected in any way as a result of participating.

- 6. What if my non profit does not achieve 10% participation by their anniversary date...do I need to have all of my account re-coded each year?**

No. You only need to have your accounts coded once. If you open new accounts during the year, you would need to indicate whether or not you would like these accounts included as well.

- 7. Are there any tax ramifications for the non profit or its members?**

Non profit organizations should work within their existing accounting relationship to determine how to best handle the claiming of the contribution dollars. Individual members will have no tax impact.